

Autodesk® Vault Workgroup Questions and Answers

Autodesk® Vault Workgroup end of sale FAQ

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1. General information

1.1 What is happening?

Autodesk® Vault Workgroup software is a middle-tier offering of the Vault product line. Our goal is to provide modern data management capabilities, so Autodesk has made the decision to focus development resources on its other Vault products. With this decision, Autodesk will end the sale of subscriptions to Vault Workgroup on July 6, 2022. On July 7, 2022, the purchase of new subscriptions will no longer be available.

2. Key dates and transition support

2.1 What transition options do I have if I am a current Vault Workgroup subscriber?

For customers with an active subscription, on July 7, 2022, Vault Workgroup Account Administrators will gain access to both entitlements of Vault Workgroup and Autodesk® Vault Professional software. The first renewal after July 7, 2022 will also grant access to Vault Workgroup and Vault Professional. This enables you to plan your upgrade to Vault Professional at your convenience. You can upgrade during your regularly scheduled renewal period or before your Vault Workgroup subscription permanently expires. The steps and support documentation for upgrading to Vault Professional [are found here](#).

2.2 When is the last day Vault Workgroup new subscriptions will be available for purchase?

The last day to buy a new 3-year subscription to Vault Workgroup is July 6, 2022.
The last day to buy a new 1-year subscription to Vault Workgroup is July 6, 2022.

2.3 When is the last day Vault Workgroup renewal subscriptions will be available for purchase?

The last day to buy a renewal 3-year subscription to Vault Workgroup is July 6, 2022.
The last day to buy a renewal 1-year subscription to Vault Workgroup is July 6, 2023.

2.4 When will Vault Workgroup no longer be supported?

Vault Workgroup 2023 will continue to be supported under the timeline set forth in the Autodesk standard product support lifecycle.

2.5 What is the last version of Vault Workgroup?

Vault Workgroup 2023.

3. Additional questions

3.1 If I am a Vault Workgroup customer who switched from multi-user to single user, will I still have access to the special price for Vault Professional?

Yes, customers with an active Vault Workgroup subscription who previously switched from a multi-user to single user subscription can take advantage of Vault Professional multi-user to single user trade in pricing.

3.2 What is the final date when I must upgrade from Vault Workgroup to Vault Professional?

The final date is the date before your Vault Workgroup subscription permanently expires. You can upgrade during your regularly scheduled renewal period or before your Vault Workgroup subscription permanently expires.

3.3 Where can I go to learn more about Vault Professional?

Visit the Vault [product center here](#).

3.4 How can I find more information on these changes?

Please reach out to your Autodesk representative or Autodesk reseller.